HOUSING MANAGEMENT ADVISORY BOARD – 24TH MARCH 2021

Report of the Head of Landlord Services

ITEM 8 WORK PROGRAMME AND MEETING DATES 2021/22

Purpose of the Report

To enable the Board to agree its work programme. The current work programme, appended, sets out the position following the previous meeting of 4th February 2021 and subsequent discussion with the Head of Landlord Services and the Chair regarding additional items that require consideration by the Board.

The Board is also asked to agree meeting date for the remainder of 2020/21 and the 2021/22 Council Year, and to review the information it receives in the Performance Information Pack (which is sent out each meeting and considered following the formal meeting, if required).

Recommendations

- 1. To agree that the Board's work programme be updated in accordance with the decisions taken during consideration of this item and any further decisions taken during the course of the meeting.
- 2. To agree the following date for a meeting of the Board during the remainder of the 2020/21 Council Year (at 4.30pm):

Wednesday, 12th May 2021.

3. To agree the following dates for meetings of the Board for the 2021/22 Council Year (all at 4.30pm):

Wednesday, 14th July 2021 Wednesday, 8th September 2021 Wednesday, 10th November 2021 Wednesday 12th January 2022 Wednesday 23rd March 2022 Wednesday 11th May 2022

- 4. That the Board reviews the information it wishes to receive in the Performance Information Pack, which is currently as follows:
 - Repairs
 - Gas Servicing
 - Rent Collection
 - Rent Arrears Percentage of Annual Rent Debit
 - Tenancy Management
 - Anti-social Behaviour
 - Supported Housing

- Customer Satisfaction
- Rent Arrears and Universal Credit

Reasons

- 1. To ensure that the information contained within the work programme is up to date.
- 2. To secure a further meeting of the Board in 2020/21 that has not previously been agreed.
- 3. The Terms of Reference of the Board state that the Board will agree a programme of meetings for the forthcoming year annually, on the basis of meetings taking place every two months.
- 4. A review of this matter has been requested by the Chair.

HOUSING MANAGEMENT ADVISORY BOARD - WORK PROGRAMME

| MEETING DATE/ FREQUENCY | ISSUE | INFORMATION REQUIRED/ INVITEES/ OFFICERS | NOTES | | |
|-------------------------------|---|---|---|--|--|
| SCHEDULED: | | | | | |
| Every meeting | Work programme | | To review the Board's work programme. | | |
| | Questions from members of the Board | | Questions on matters within the remit of the Board (if any), for response at the meeting. | | |
| Every meeting | | | Members will be asked in advance of the agenda being published for each meeting whether they have any such questions, for listing on the agenda. | | |
| Every meeting | Performance information – questions | | See HMAB minute 14.4, 9th November 2016. Also minutes from 4 th February 2021. To enable the Board to ask questions, if any, on the performance information pack* sent out with the agenda for the meeting. To be last item on agenda. | | |
| Every meeting | EXEMPT - Update on Future Arrangements for the Delivery of Planned Works, Voids, and Associated Works | Head of Landlord Services | Exempt report | | |
| March 2021 | Pets Policy | Head of Landlord Services | Rescheduled by the Board at its meeting on 4 th February 2021. | | |
| March 2021 | Sheltered Housing Review Update | Head of Strategic and Private Sector Housing | Rescheduled by the Board at its meeting on 4 th February 2021. | | |

| MEETING DATE/ FREQUENCY | ISSUE | INFORMATION REQUIRED/ INVITEES/ OFFICERS | NOTES |
|----------------------------------|-------------------------------------|---|-----------------------------------|
| | Fly Tipping in | Head of | Rescheduled by the Board |
| March 2021 | Communal Areas/on | Landlord | at its meeting on 4 th |
| | HRA Land | Services | February 2021. |
| | Tenancy Policy | Head of | Rescheduled by the Board |
| May 2021 | | Landlord | at its meeting on 4th |
| | | Services | February 2021. |
| | Tenancy Agreement | Head of | Rescheduled by the Board |
| May 2021 | | Landlord | at its meeting on 4th |
| | | Services | February 2021. |
| First meeting of Council year | Election of Chair and Vice-chair | | Annual Item. |
| September | Neighbourhood Policy | Landlord | Meeting to be confirmed by |
| 2021 | | Services | Board on 12th May 2021 |
| 2021 | | Manager | |
| | HRA Asset | Head of | Rescheduled by the Board |
| November 2021 | Management Strategy | Landlord | at its meeting on 4 th |
| | and HRA Business Plan | Services | February 2021. |
| | | Head of | Rescheduled by the Board |
| November 2021 | Housing Strategy | Strategic and | at its meeting on 4 th |
| November 2021 | | Private Sector | February 2021. |
| | | Housing | |
| January 2021 | Capital Plan | Head of | |
| | | Landlord | Annual report. |
| | | Services | |
| TO BE SCHEDULED: | | | |
| To be | | | |
| scheduled | | | |

Notes:

- 1. All reports must include an explanatory list of any acronyms used.
- 2. *Performance information pack will include (a) Repairs; (b) Gas Servicing; (c) Rent Collection; (d) Rent Arrears Percentage of the Annual Rent Debit; (e) Tenancy Management; (f) Anti-Social Behaviour; (g) Supported Housing; (h) Customer Satisfaction and (i) Rent Arrears and Universal Credit.